

# underpinning government...

	STRATEGIC PRIORITY	SUPPORTING BL ACTIVITY
Gov't	Ensure policy making is forward looking	Rigorous strategy development
	Make public services responsive	Continuous customer research
	Provide quality public services	Radical service modernisation programme
	Use new technology to improve the delivery of public services	Ambitious digitisation and electronic delivery
	Value modernising the Civil Service as an employer	Progressive HR reform programme
DCMS	Enhance access to a fuller cultural life for children and young people	Workshop programme, exhibitions, website
	Open up our institutions to the wider community, to promote lifelong learning and social cohesion	Public exhibitions, website
	Maximise the contribution which the leisure and creative industries can make to the economy	Access to unrivalled collections and expertise
	Modernise delivery	Remote information supply
DfES	Give children an excellent start in education so that they have better foundations for future learning	Access to unrivalled collections and expertise
	Enable all young people to develop and equip themselves with the skills, knowledge and personal qualities needed for life and work	'Learning' website
	Encourage and enable adults to learn, improve their skills and enrich their lives	Access to unrivalled collections and expertise
DTI	Promote enterprise, innovation and increased productivity	Tailored research services
	Make the most of UK's science, engineering and technology	Online searchable databases
	Develop strong competitive markets within a regulatory framework which promotes fairness and sustainability	Largest information supply service in the world
	Enhance competitiveness of UK companies through overseas sales and investments	Groundbreaking research measures our value at £4.40 for every £1 invested