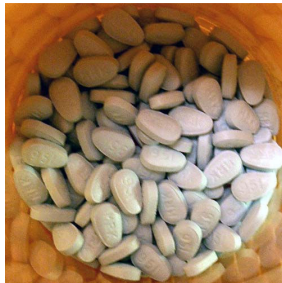


# OVER-THE-COUNTER AND COMPLEMENTARY HEALTHCARE INDUSTRY GUIDE

Updated 31<sup>st</sup> January 2012



## Directories

**The CAM Directory 2011: Product Guide for CAM Practitioners** (Target Publishing, 2011)  
[DIR 615.5 BUS]

A guide to complementary health in the UK with listings of companies, products & services, trade names and other useful addresses.

**C & D Guide to OTC Medicines and Diagnostics** (CMP, 2008) [(B) DIR 615.7 BUS]

A guide to over-the-counter medicines for pharmacists & pharmacy assistants. Arranged by therapeutic categories from acne to worms. Lists brands and manufacturers and includes sections on herbal and homoeopathic medicines.

**C & D Monthly Price Lists and Price Service** (CMP, monthly with weekly update sheets)  
[(P) 615.1 - E(12) Business]

An alphabetical list of over-the-counter medications, with their trade price, VAT classification, and recommended retail price.

**The Good Spa Guide** (Content Consultants, 2009) [(P) 613.1220941 - E(1) (Science 2)]

A consumer guide to spas in the UK, giving reviews, contact details, and information on product brands.

**The Natural Trade Directory** (Target Publishing Ltd, 2010) [641.30202541]

A directory of over 1000 manufacturers and suppliers for the natural and organic trade.

**Pharmaprojects** (Informa UK, 2006) [(B) DIR 615.1 BUS]

This directory provides detailed information on both individual drug products, by name and by condition treated, and pharmaceutical companies.

**Register of Homeopaths** (The Society of Homeopaths, 2008) [(B) DIR 615.53202541]  
Print publication listing all qualified members of the various British homeopathy organisations.

## Market Research & Statistics

**Adult Mouthcare – United Kingdom** (Euromonitor, 2011) [available onsite via electronic source]  
This report provides market values, sales figures by individual companies and brands, forecasts, and discussion of market structure, new products and trends.

**Retail Pharmacies: Market Report** (Key Note, 2011) (Available onsite via electronic source)  
This report examines the retail pharmacy market in the UK; it covers retail pharmacies including community pharmacies, dispensing chemist and in-store pharmacies. The report also analyses market size, trends, industry background, competitor analysis, customer profiles and spending patterns, current issues (political, legal, technological and corporate), the global market, and forecasts and also has a SWOT analysis and company profiles.

**Alternative Healthcare** (Key Note, 2010) [A-Z sequence by title]  
(Also available onsite via electronic source)  
A report on the market for complementary therapies. Includes general trends, information on specific therapies, and market values for herbal, homeopathic and aromatherapy products. Contains information on advertising and distribution channels of products, the markets in Europe outside the UK, a PEST analysis, and information on consumer attitudes. Major product manufacturing companies are described, and the report concludes with predictions for the market until 2014.

**An Ounce of Prevention: Preventing Illness Through Healthy Living** (Mintel, 2010)  
[A-Z sequence by title]  
A report on consumer attitudes to healthy lifestyles, covering general attitudes to health and experience of ill-health, diet, exercise, weight, smoking, drinking, and attitudes to different sources of health and advice, including pharmacists, doctors, and alternative therapists.

**Analgesics in the United Kingdom** (Euromonitor, 2011) [available onsite via electronic source]  
This report provides market values, sales figures by individual companies and brands, forecasts, and discussion of market structure, new products and trends.

**Annual Forecasting Health & Beauty 2014** (Verdict, 2010) [available onsite via electronic source]  
A report offering very detailed forecasts and recommendations on the health and beauty market in the four years after its publication, covering both market specific elements and the effects of wider economic changes. Like other Verdict reports, concentrates on large high street names, but worth reading for anyone involved in the industry.

**Business Ratio Report: Retail and Wholesale Chemists** (Key Note, 2011) [A-Z sequence by title]  
Provides a UK industry overview, profiles of retail chemists, pharmaceutical wholesalers and suppliers and veterinary pharmaceutical suppliers, including financials, with performance league tables by size, profitability, efficiency, liquidity, gearing, employee performance, and growth.

**Calming and Sleeping in the United Kingdom** (Euromonitor, 2011) [available onsite via electronic source]  
This report provides market values, sales figures by individual companies and brands, forecasts, and discussion of market structure, new products and trends.

**Consumer Health – United Kingdom** (Euromonitor, 2011) [available onsite via electronic source]  
This report provides market values, sales figures by individual companies and brands, forecasts, and discussion of market structure, new products and trends.

**Consumer Satisfaction Index 2010: Sector Report: UK Personal Care** (Verdict, 2010) [available onsite via electronic source]

A detailed report on what customers like and dislike about major retail chains in the personal care market.

**Cotton Wool/Buds/Pads - United Kingdom** (Euromonitor, 2011) [available onsite via electronic source]

This report provides market values, sales figures by individual companies and brands, forecasts, and discussion of market structure, new products and trends.

**Cough, Cold and Allergy (Hay Fever) Remedies – United Kingdom** (Euromonitor, 2011) [available onsite via electronic source]

This report provides market values, sales figures by individual companies and brands, forecasts, and discussion of market structure, new products and trends.

**Digestive Remedies – United Kingdom** (Euromonitor, 2011) [available onsite via electronic source]

This report provides market values, sales figures by individual companies and brands, forecasts, and discussion of market structure, new products and trends.

**Ear Care – United Kingdom** (Euromonitor, 2011) [available onsite via electronic source]

This report provides market values, sales figures by individual companies and brands, forecasts, and discussion of market structure, new products and trends.

**Emergency Contraception in the United Kingdom** (Euromonitor, 2011) [available onsite via electronic source]

This report provides market values, sales figures by individual companies and brands, forecasts, and discussion of market structure, new products and trends.

**Eye Care – United Kingdom** (Euromonitor, 2011) [available onsite via electronic source]

This report provides market values, sales figures by individual companies and brands, forecasts, and discussion of market structure, new products and trends.

**How Britain Shops: Personal Care 2010** (Verdict, 2010) [available onsite via electronic source]

A detailed article about the characteristics of shoppers in the British personal care market in general, and for major retail chains. Includes information dividing shoppers by gender, age, social class and region.

**Incontinence – United Kingdom** (Euromonitor, 2011) [available onsite via electronic source]

This report provides market values, sales figures by individual companies and brands, forecasts, and discussion of market structure, new products and trends.

**Medicated Skin Care – United Kingdom** (Euromonitor, 2011) [available onsite via electronic source]

This report provides market values, sales figures by individual companies and brands, forecasts, and discussion of market structure, new products and trends.

**NRT Smoking Cessation Aids – United Kingdom** (Euromonitor, 2011)

[available onsite via electronic source]

This report provides market values, sales figures by individual companies and brands, forecasts, and discussion of market structure, new products and trends.

**OTC Opportunities in Europe, the US, and Japan** (Business Insights, 2010)

[available onsite via electronic source]

A report on the over-the-counter pharmaceutical market in the stated regions. Specific attention is paid to the continued tendency for substances to switch from being restricted to prescription-only supply to being available from pharmacies without prescription. Case studies describe orlistat (Xenical) and statins. Forecasts are given to 2013.

**Weight Management in the United Kingdom** (Euromonitor, 2011) [available onsite via electronic source]

A brief report providing analysis, retail trends and comments of the competitive landscape anti-obesity and weight management products.

**OTC Pharmaceuticals** (Market Report) (Key Note, 2011) [A-Z sequence by title] (also available onsite via electronic source)

This report provides general market background, market values, information on major companies, a SWOT analysis, consumer behaviour information, analysis of current issues, and forecasts, on the British and foreign over-the-counter pharmaceutical market.

**OTC Triptans – United Kingdom** (Euromonitor, 2011) [available onsite via electronic source]

A brief report provides market values and trends for this newly OTC drug category.

**Products of the European Community Division 21: Manufacture of Basic Pharmaceutical Products and Pharmaceutical Preparations 2009** (Office for National Statistics, 2010) [available free online at <http://www.statistics.gov.uk/StatBase/Product.asp?vlnk=15268>]

An Excel file containing official government statistics for production, import and export of pharmaceutical and medical products in the UK.

**Retail Chemists & Drugstores: Market Report** (Key Note, 2010) [A-Z sequence by title] (Also available onsite via electronic source)

Analyses market size, sectors and trends, industry background (retail and wholesale and including NHS pharmacy remuneration), competitor analysis, customer profiles and spending patterns, current issues (political, legal, technological and corporate), the global market, and forecasts. With a SWOT analysis and company profiles.

**Retail Futures: Health and Beauty** (Verdict, 2013) [available onsite via electronic source]

A quarterly publication by Verdict forecasting the general economy, and health and beauty expenditure patterns, for the next two years.

**Sanitary Protection in the United Kingdom** (Euromonitor, 2011)

[available onsite via electronic source]

This report provides market values, sales figures by individual companies and brands, forecasts, and discussion of market structure, new products and trends.

**UK Consumer Insights 2010: Alliance Boots - Personal Care** (Verdict, 2010)

[available onsite via electronic source]

A detailed report on the profile, opinions and behaviour of customers of the chain Boots, specifically in the personal care market.

**UK Consumer Insights 2010: Superdrug - Personal Care** (Verdict, 2010)

[available onsite via electronic source]

A detailed report on the profile, opinions and behaviour of customers of the chain Superdrug, specifically in the personal care market.

**Vitamins and Dietary Supplements – United Kingdom** (Euromonitor, 2011)

[available onsite via electronic source]

This report provides market values, sales figures by individual companies and brands, forecasts, and discussion of market structure, new products and trends.

**Wipes - United Kingdom** (Euromonitor, 2011) [available onsite via electronic source]

This report provides market values, sales figures by individual companies and brands, forecasts, and discussion of market structure, new products and trends.

**Wound Care in the United Kingdom** (Euromonitor, 2011) [available onsite via electronic sources]

This report provides market values, sales figures by individual companies and brands, forecasts, and discussion of market structure, new products and trends.

**Contraception** (Key Note, 2011) [A-Z sequence by title] (also available onsite via electronic source)

A report on the market for both prescription-only and over-the-counter contraceptive products, both pharmaceutical and physical. Includes information on general trends, market size and value, demographics, major companies and consumer behaviour. A SWOT analysis and forecasts to 2015 are included.

**Key Trends and Innovations in Nutraceutical Soft Drinks** (Business Insights, 2010)

[available onsite via electronic source]

A report on the worldwide nutraceutical soft drink market. Includes information on trends in terms of flavour, function, and positive versus negative health effect (including "good" substances versus excluding "nasty" ones). There are specific sections on products targeting energy, sports, beauty, weight loss, and specific body systems.

**NPD In Preventive Health** (Business Insights, 2009) [available onsite via electronic source]

A report on recent developments in functional food and drink world wide, based around three themes: beauty (skin and weight control), products aimed at specific organs and systems, and physical and mental performance enhancement.

**NPA Pharmacy Business & Practice 2009** (Atalink Ltd, 2009) [(B) MKT 362.1782068 BUS]

Annual publication of the National Pharmaceutical Association. Presents an authoritative overview of the pharmacy business in the UK. Contains articles, advice and opinion reflecting vital issues for community pharmacists.

**UK Health and Beauty Retailers 2009** (Verdict, 2009) [available onsite via electronic source]

This report includes detailed analysis of health and beauty retail, with detailed examination of the major chain's financial results and competitive situation and predictions for the future.

**Health and Beauty Retail in Europe 2010** (Verdict, 2010) [available onsite via electronic source]

This report is an assessment of the health & beauty sector in Europe including market value, retailer sales and operational performance data and insight into company strategies in areas of private label development, in store services and e-retail.

**The UK Market for Natural Personal Care Products** (Organic Monitor, 2009)

[(B) MKT 338.476467 BUS]

A report on the UK market for natural and organic cosmetics and toiletries. Discusses general trends and major retailers, followed by specific chapters on skin care, hair care, oral care, cosmetics, and other personal care products (deodorants and menstrual sanitary products). Each section has market value forecasts to 2015, information on pricing, discussion of active companies, and information on distribution channels.

**UK Neighbourhood Retailing** (Verdict Research, 2009) [available onsite via electronic source]

This general report on the neighbourhood retail sector includes a useful section on the companies operating pharmacy chains.

**Vitamins, Minerals and Supplements** (Key Note, 2011) [A-Z sequence by title]

(also available onsite via electronic source)

A report on the market for dietary supplements. Includes information on general trends, market size and value as a whole and for particular types of product, demographics, major companies, marketing and distribution and consumer behaviour. A PEST analysis and forecasts to 2011 are included.

**Nutraceuticals** (Key Note, 2008) [A-Z sequence by title] (also available onsite via electronic source)

A report on the market for functional foods and dietary supplements. The report includes information on general trends, market size and value, marketing, distribution, and major companies. A PEST analysis and forecasts to 2012 are included.

**Opportunities in Nutritional and Functional Daily Dosing** (Business Insights, 2008)

[available onsite via electronic source]

A report on functional foods intended for daily consumption worldwide. Describes general drivers in terms of attitudes and health problems, new products, and future trends in terms of functions targeted and marketing approaches.

**Opportunities in malnutrition Management** (Business Insights, 2011)

[available onsite via electronic source]

A study on malnutrition management worldwide. Describes general drivers in terms of attitudes and health problems, new products, and future trends in terms of challenges, opportunities and leading players.

**Pharmaceutical Industry** (Market Review) (Key Note, 2008) [A-Z sequence by title]

(also available onsite via electronic source)

This report provides industry and market backgrounds, a PEST analysis, consumer attitude information, information on major companies, forecasts, market values, and market and distributional structure information on the general pharmaceuticals market.

**Promoting Immune Health and Vitality** (Business Insights, 2008)

[available onsite via electronic source]

A report covering worldwide food and drink products marketed as promoting immune system health and reducing the effects of auto-immune conditions such as rheumatoid arthritis and psoriasis. Key trends are identified, new products discussed, and predictions and recommendations given for the future.

**Strategic Analysis of the European Food and Beverage Prebiotics Markets** (Frost & Sullivan, 2008)

[available onsite via electronic source]

This report describes the current markets for prebiotic foods and dietary supplements in Europe, including market sizes, trends and predictions until 2015, and a brief list of major companies involved.

**Women's Health in Food and Drinks** (Business Insights, 2008) [available onsite via electronic source]

A report on functional food and drink, and supplements, aimed at women's health issues worldwide. Key product types described include beauty and weight control products, products aimed at menopausal women, and products aimed at pregnancy and the reproductive system.

**Future Product Opportunities in Cosmeceuticals** (Business Insights, 2007)

[available onsite via electronic source]

A report describing current trends in the functional food and drink market aimed specifically at offering cosmetic and beauty effects. The report describes current product developments and the increasing convergence of the food/drink and personal care industries.

**Holistic Tourism - International** (Mintel Travel & Tourism Analyst No. 2, February 2007)

[A-Z sequence by title]

A report on "holistic tourism", concentrating on holidays based around yoga, ayurveda, detoxing, and retreats. Covers general trends, consumer profiles, marketing, industry comments, case studies, and major destinations.

**Key Trends In Nutraceutical Food and Drinks** (Business Insights, 2007)

[available onsite via electronic source]

A report describing current trends in the functional food and drink market worldwide, arranged by the condition or body system targeted.

**Pharmaceutical Pricing and Reimbursement** (Business Insights, 2007)

[available onsite via electronic source]

A report on current trends in and influences on the prices of pharmaceuticals and government reimbursement policies in various parts of the world, including the UK.

**Cigarettes and Smoking Cessation Aids** (Mintel Essentials April 2006) [A-Z sequence by title]

A report on the market for both cigarettes and nicotine replacement products. It includes information on social trends driving the market, market size and value, company market shares, marketing, distribution, consumer behaviour, and predictions to 2011.

**Cough and Throat Remedies** (Mintel Essentials February 2006) [A-Z sequence by title]

This report describes the market for cough and throat remedies. It includes information on trends driving the market such as illness prevalence, market size and value, major companies, product development, marketing, distribution, and consumer characteristics behaviour. Forecasts are given until 2010.

**Health and Beauty Retailing** (Mintel, 2006) [A-Z sequence by title]

A report on European health and beauty retail. Includes information on market trends, detailed consumer demographic and behaviour information, and details of major companies.

**Next Generation Nutraceuticals** (Business Insights, 2006) [available onsite via electronic source]

A report on current trends and predictions for the future in the market for functional foods. Includes information on novel techniques for personalised diet advice to individuals based on their genetics, regulation of functional foods and health claims, the activities of major companies, and forecasts and recommendations for the future.

**Oral Hygiene and Toothbrushes** (Mintel Essentials March 2006) [A-Z sequence by title]

A report dealing with the UK market for toothbrushes, toothpaste, mouthwash and other oral hygiene products. Includes information on social trends driving the market, market size and value, major companies, product development, marketing, distribution, consumer behaviour and characteristics, and future predictions until 2010.

**UK Retail Futures 2012: Health & Beauty** (Verdict Research, 2008) [(B) MKT 331.4761510941 BUS, also available onsite via electronic source]

This report provides general information on the market size, market segmentation, marketing, consumer behaviour and current trends in the retail pharmacy market. It then provides detailed analysis on the current positions and future outlook for ten major supermarket and chemist shop chains: Alliance, Asda, Boots, Co-Op, Lloyds, Morrison, Rowlands, Sainsbury, Superdrug and Tesco.

**Wellness Trends in Personal Care** (Datamonitor, 2006) [(B) MKT 381.456134 BUS]

A report dealing with consumers' increasing interest in wellness, and how to take advantage of this in the personal care market, including cosmetics, toiletries, and health products.

## Small Business Help / Business Start-Up Information

### **Prescription Delivery Service – MBP 284** (COBRA, 2011) [available onsite via electronic source]

A short information sheet on how to start and run a prescription delivery service, with details on the concept, necessary things to consider, and companies operating in the area.

### **A Compliance Guide for Complementary and Alternative Therapy Businesses – BIF 444**

(COBRA, 2011) [available onsite via electronic source]

A guide to official regulatory requirements and unofficial membership schemes for therapists of various kinds.

### **Complementary Therapy – SYN 004** (COBRA, 2008) [available onsite via electronic source]

A general report on complementary therapy as a business, including information on current market trends, common therapies, and regulation by governments and therapy-specific bodies.

### **How to be a Successful Therapist**, Celia Johnson and Helen Parkins (Gold Bridge Publications, 2009) [(B) SBH BUS 615.5068]

A book on practical issues for therapists, including general business issues and specific questions of relations with clients, relations with other professionals, and safety.

### **Internet Pharmacy – MBP 319** (COBRA, 2008) [available onsite via electronic source]

A short information sheet on how to start and run an online pharmacy business, with details on the concept, the market, necessary things to consider, and sources of information and advice.

### **The Life Coaching Handbook**, Curly Martin (Crown House Publishing, 2005) [(B) SBH BUS 158.9]

A book specifically on how to operate as a life coach, covering the definition of the concept, necessary skills, and specific approaches including Neuro-Linguistic Programming.

### **Marketing Tips for Complementary Therapists**, Steven A Harold (How To Books, 2005)

[(B) SBH BUS 615.50688]

A book on marketing and promotional techniques specifically aimed at therapists.

### **Money Matters for Therapists**, Robert Tyler (Worth Publishing, 2003) [(B) SBH BUS 616.891400681]

A detailed guide to finance for therapists, covering pricing, accounts, expenses, National Insurance, tax and pensions.

### **Pharmacy – BOP 553** (COBRA, 2009) [available onsite via electronic source]

A report on how to start a mainstream pharmacy business or chemist's shop, including information on qualifications, market issues, regulation, insurance, security, equipment, and trade associations.

### **Setting Up and Running a Complementary Health Practice**, Patricia Bishop (How To Books, 2004)

[(B) SBH BUS 615.5068]

A book of advice for therapists, covering both general business aspects, and issues specific to the business area.

### **The Spa Book**, John Crebbin-Bailey, Dr. John Harcup and John Harrington (Thomson Learning, 2005)

[(B) SBH BUS 646.704]

A book on hydrotherapy, including descriptions of general types of water therapy and specific practical techniques, and health and safety.

**Succeeding in Business**, Pip Hardy and Tony Summer (Holistic Therapy Books, 2004)

[(B) SBH BUS 650.1]

A book on business issues for alternative therapists, with sections covering basic business administration, operation and finance; professionalism; regulation and safety; and marketing and promotion.

Note that the COBRA database also includes a very large number of Mini Business Profiles covering basic details of various specific types of therapy, which are not listed here for space reasons.

However, searching for a specific therapy on COBRA may well find one of these.

## Trade Magazines & Newsletters

**C & D: Chemist & Druggist** (weekly) [(P) HD 27 -E(5) (Science 2), also available onsite via Business & Industry, EBSCO – Business Source Complete and Factiva]

General news magazine for the pharmacy sector, with regular features on IT and classified ads.

**Caduceus** (quarterly) [ZK.9.b.1152 (must be ordered through the British Library Catalogue)]

Magazine for therapists covering practice and philosophy, with book reviews and a small amount of news content.

**CAM: the Magazine for Practitioners of Complementary & Alternative Medicine** (monthly)

[(P) GQ 00 -E(13) (Science 2)]

It has coverage of the latest news, research and political developments in areas such as nutrition, diet, herbal medicine, bodywork, homeopathy, acupuncture and therapeutic applications of mind-body research.

**Choice Health and Wellbeing** (formerly **Today's Therapist**) (bimonthly) [ZK.9.b.18631 - order through the British Library Catalogue]

Magazine covering a wide range of complementary therapies, with practice articles on therapies, business advice, and events.

**Health Food Business** (monthly) [(P) HQ 91 - E(23) (Science 2)]

Magazine primarily for health food shops, but also covering alternative health care. Contains news on business developments, practical articles, and product announcements.

**HerbalGram** (quarterly) [(P) CP 35 -E(4) (Science 2)]

Covers many of the facets of the herb movement, both within the US and abroad. Covers herbs and medicinal plants and the history of their use. Includes business news and announcements of events.

**The Herbalist** (quarterly) [(P) 615.321-e(1) (Science 2)]

Magazine for herbalists with information on practice, theory, events and society activities.

**The Independent Community Pharmacist** (monthly) [(P) HD 26 -E(5) (Science 2)]

Contains news and comment on employment and business issues, continuing education in pharmacy, new products and promotions, etc. for the UK sector.

**The International Journal of Pharmacy Practice** (quarterly) [(P) HD 20 -E(28) (Science 2)]

Published by the Royal Pharmaceutical Society of Great Britain. Contains articles on research into all aspects of pharmacy practice, ethical and other related issues.

**The Osteopath** (bimonthly) [ZK.9.b.9349 -order through the British Library Catalogue]

Professional journal for osteopaths, covering organisational news, general news, details of research, and practice articles.

**OTC Bulletin** (20 times/year) [(P) HD 27 -E(9) (Science 2)]

Newsletter for Europe's consumer healthcare industry, containing company, marketing and general news.

**P3 Magazine** (monthly) [(P) 338.4761510941 - E(1) Bus]

Magazine with news and commentary, and a monthly management section.

**Pharmaceutical Journal** (weekly) [(P) HD 00 - E(5) (Science 2)]

News journal of the Royal Pharmaceutical Society with news, commentary, practice articles and announcements.

**The Pharmacist** (quarterly) [(P) 615.1 - E(18) (Science 2)]

Journal with longer practice articles.

**Pharmacy Business** (monthly) [(P) HD 20 - E(35) (Science 2)]

Journal with news, commentary and practice articles, slightly slanted towards pharmacists in the British South Asian community.

**Pharmacy in Practice** (monthly) [(P) HD 00 -E(43) (Science 2)]

Contains in-depth features on clinical governance, e-procurement, continuing professional development and practice research.

**Pharmacy Magazine** (monthly) [ZK.9.d.2099 - order through the British Library Catalogue]

Contains news stories, opinion pieces, and professional articles. Also includes modules from the College of Pharmacy Practice continuing professional development programme.

**Spa Opportunities** (fortnightly) [(P) 613.122 - E(1) (Science 2)]

International magazine on the spa industry, covering news on business developments, events and product announcements.

## Internet Sources

### **Ask Your Pharmacist**

Web-site aimed at consumers, mounted by the National Pharmaceutical Association (NPA). Gives information on choosing and using medicines and a searchable directory of NPA member pharmacies.

<http://askyourpharmacist.co.uk>

### **The Association of the British Pharmaceutical Industry**

Represents the pharmaceutical industry in the UK. The member companies research, develop, manufacture and supply more than 90 per cent of the medicines prescribed through the National Health Service. Includes some free information on company market shares and highest-selling drugs in the UK, R & D spending, and number and values of prescriptions dispensed.

<http://www.abpi.org.uk>

### **The British Association of Pharmaceutical Wholesalers**

Represents the country's full range of pharmaceutical wholesalers.

<http://www.bapw.net>

### **British Complementary Medicine Association**

Association for complementary therapists with a searchable register of members. Also has a detailed list of therapies covered.

<http://www.bcma.co.uk>

**The British Generics Association**

Organisation representing the interests of the generics (non-branded prescription medication) industry. The web site includes FAQs, statements on issues, and some broad market data.

<http://www.britishgenerics.co.uk>

**Complementary and Natural Healthcare Council**

Voluntary regulatory body for certain complementary therapies. Has a searchable register of members and information sheets on the therapies covered.

<http://www.cnhc.org.uk>

**Complementary Healthcare Information Service**

This includes a large database of practitioners, a directory of suppliers, events, news and a bookshop. Can also be used to find associations for individual therapies.

<http://www.chisuk.org.uk/>

**Complementary Medical Association**

Another complementary medicine association with a searchable database of members.

<http://www.the-cma.org.uk>

**Complementary Therapists Association**

Umbrella organisation for various forms of complementary therapy. The website includes a directory of courses and a public forum.

<http://www.ctha.com/>

**General Regulatory Council for Complementary Therapies**

Voluntary regulatory body for a variety of complementary therapies, mainly healing and physical manipulation. Has a searchable database of practitioners.

<http://www.grcct.org>

**Institute for Complementary and Natural Medicine**

A membership organisation for therapists with a searchable directory of members.

<http://www.i-c-m.org.uk/>

**The National Pharmacy Association**

NPA champions the interests of community pharmacy owners. This site provides information on the activities of the NPA, advisory information, history of the organisation, and membership details.

<http://www.npa.co.uk>

**The National Prescribing Centre**

A government health service organisation for both doctors and pharmacists, to promote the most efficient and effective prescribing practices in the NHS. Has a wide range of factsheets on prescribing practices and therapies for specific conditions (some available only to NHS IP addresses).

<http://www.npc.co.uk>

**The Pharmaceutical Services Negotiating Committee**

Represents the community pharmacy sector on NHS matters e.g. remuneration, development of NHS pharmaceutical services, and terms and conditions for NHS pharmacy contractors in England and Wales. Provides information on the role of the community pharmacist, prescription charges and allows links to latest news and press releases.

<http://www.psnc.org.uk>

### **NHS Prescription Services**

The NHS department that administers and negotiates the prices paid for prescription medications within the NHS and administers the prescription reimbursement system for chemists' shops and pharmacies. Web site has a wide range of information on products and the prescription system, some available only to registered health workers.

<http://www.nhsbsa.nhs.uk/prescriptions>

### **Proprietary Association of Great Britain**

Trade association for manufacturers of over-the-counter medications and food supplements. Provides information on the organisation and its activities. Also includes information on legal requirements in the sector and free information on market size and consumer surveys.

<http://www.pagb.co.uk/>

### **The Royal Pharmaceutical Society of Great Britain**

The regulatory and professional body for pharmacists in England, Scotland and Wales. It maintains the registers of pharmacists and pharmacy premises and assures the fitness to practice of pharmacists, wherever they work. The registers can be searched on the site, under "Registration" then "Search Our Registers".

<http://www.rpsgb.org.uk>

Note: Every effort has been taken to ensure the accuracy of the information contained in this document, however some recently acquired items may since have been added to the collection. Please ask for help at the enquiry desk or check the Business Information Catalogue for more details.



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